

CHANGE IN SEWER AND WATER PAYMENT POLICY

PLEASE READ CAREFULLY

Due to a change in policy, by Shawano County, regarding the reimbursement of past due sewer and water bills that were placed on the tax roll, the Village is forced to make changes to our policy regarding the shut off of services for non-payment of the sewer and water bill.

Beginning immediately all sewer and water customers must pay their bill during the current 3 month billing cycle or face shut off of services until the bill is paid in full. If service is shut off there is a \$50 charge to turn it back on.

Anyone unable to pay their quarterly bill in full, during the specified time period, must contact the Village Clerk to set up a deferred payment arrangement. As long as customers follow their signed payment arrangement they can avoid the shut off of services. A new agreement will be needed for each quarter.

The success of this policy will help the Village avoid putting customers on the tax roll, and thereby collect utility fees in a timely manner to be used in running the sewer and water facility.